

DEPUTE HEAD OF MANAGEMENT AND INFORMATION SYSTEMS
Person Specification

Attributes	Essential	Desirable	Assessment Method
Qualifications	Degree or equivalent level of qualification in Computing related subject	MCSA/MCSE/MCSM	
Experience	<p>Experience in a similar role</p> <p>Experience in leading a customer service focused department.</p> <p>Comprehensive experience of change management with regards to support and maintenance</p> <p>Demonstrable experience of configuring and supporting the following IT disciplines: routers, firewalls, hardware software, VPNs and wireless devices</p> <p>Experience of planning and co-ordinating systems upgrade and migrations</p> <p>Experience of planning processes -</p>	<p>Experience of working in a Further Education environment</p> <p>Experience of software applications support and development</p> <p>Project Management experience</p> <p>Experience with the following specific Software/OS; VMWare Windows Server, Backup systems, Power BI, Management Software, SQL Server, Azure cloud services</p>	

	demonstrable organisational and planning skills.		
Skills/Knowledge	<p>A good understanding of network systems support</p> <p>Ability to supervise departmental staff and manage the allocation of workload</p> <p>Extensive knowledge of computer network system protocols</p> <p>Good knowledge of IP addressing and TCP/IP networking</p>		
Other	<p>Highly motivated and able to work accurately to demanding schedules and deadlines</p> <p>Good customer care skills</p> <p>Ability to work without close supervision in a highly dynamic team</p> <p>Flexible and enthusiastic approach to work in an environment which is subject to continuous</p>		

	improvement and change		
	Ability to plan and organise workload efficiently		